# Before you rush to the ER,

# Call your Primary Care Office or 844-IHA-DOCS first!

You can call us 24 hours a day, 7 days a week!

Speak to a nurse to evaluate your symptoms and determine the best place for you to be seen. If your need is after regular business hours, our phones automatically connect to the IHA Call Center where IHA nurses are ready to assist you. We also have a doctor on-call for questions the nurse may not be able to help with. Picking the right option can save you time, money and hassle. Here are some common examples of complaints appropriate for your Primary Care Office, Urgent Care or the Emergency Room:



# **PRIMARY CARE**

# For care and treatment of routine or immediate needs that are not life-threatening

For all medical concerns contact your primary care provider first. Your primary care provider is the most familiar with your medical history and provides routine or immediate care when it is not an emergency



Allergies



Animal or



Asthma



Back Pain



Cold & Flu



Diabetes



Ear Pain



Gastrointestinal or Stomach issues





Headaches



High Blood



Preventive



Sore Throat/ Cough



**Immunizations** 



Rashes





Urinary Tract Infection



Women's Health

Pink Eve

Routine



# **URGENT CARE**

# For immediate but not life-threatening needs, when your **Primary Care provider is unavailable**

Call your Primary Care Office first if you believe you should go to an Urgent Care. Urgent care has evening and weekend hours when your primary care provider may not be available.



Allergic Reaction

Back Pain

Ear Pain

Rashes

Stitches



Animal or

Asthma

Attack

Cold and Flu

Symptoms

Pink Eye

Sprains and

Strains

Tooth Pain



Broken Bones



Minor Head Iniuries



Sore Throat/ Cough



Moderate Stomach Pain



**Urinary Tract** Infection



# **EMERGENCY ROOM**

# For any life or death emergency or urgent after-hours needs **OPEN 24/7**

Call your Primary Care Office first if you believe you should go to the Emergency Room. You should follow up with your primary care provider after a visit to an emergency room.



Severe







Asthma Attack



Severe



Chest Pain







Convulsions or



Seizures or Poisonina





High Fever



Severe

Fever in Newhorn (under 2 months of age)



**Bad Falls** 

(Seniors)

Severe Head, Neck or Back Injury



Loss of Consciousness



Rapid Bleeding



Severe Stomach Pain



Heart Attack Symptoms (Chest Pain, Cold Sweat, Heartburn, Dizziness, Shortness of Breath)



(Sudden Weakness, Dizziness or Speech Problems)

When experiencing a life-threatening emergency, call 911.



# **IHA URGENT CARE LOCATIONS**

**Most Urgent Care** locations are open

Monday - Friday 8:00 a.m. to 8:00 p.m.

Weekends 8:00 a.m. to 4:00 p.m.



# **SCAN HERE** to Save Your Spot.

Please visit us online for the most up-to-date hours at:

IHAcares.com/urgentcare

#### **JACKSON COUNTY**



# 🕞 Brooklyn

212 S. Main St., Suite B Brooklyn, MI 49230 P: 517-938-6085

#### LIVINGSTON COUNTY



# **East Brighton**

5505 S. Old US 23 Suite 200 Brighton, MI 48116 P: 810-494-6810



10020 Professional Centre Dr. Suite 120 Hamburg, MI 48139 P: 810-231-6080

← Howell

202 W. Highland Rd. Howell, MI 48843 P: 517-338-9084

#### **OAKLAND COUNTY**



# South Lyon

23200 Pontiac Trail South Lyon, MI 48178 P: 248-486-3310



#### Waterford

4400 Highland Rd., Suite 200 Waterford, MI 48328 P: 248-599-6190

#### **WASHTENAW COUNTY**



#### Chelsea

14288 E. Old US Highway 12 Suite 400 Chelsea, MI 48118 P: 734-327-6115



#### **Domino's Farms**

4200 Whitehall Dr. Suite 150 Ann Arbor, MI 48105 P: 734-995-0308

#### **EMU**

1065 North Huron River Dr. Suite 200 Ypsilanti, MI 48197 P: 734-896-4112



#### Milan

870 E. Arkona Rd. Suite 105 Milan, MI 48160 P: 734-222-4150



#### **Saline**

7115 E. Michigan Ave. Suite 200 Saline, MI 48176 P: 734-977-0197



#### **West Arbor**



4350 Jackson Rd. Suite 230 Ann Arbor, MI 48103 P: 734-887-4396



# **Pediatric Urgent**



# **Care West Arbor**

4350 Jackson Rd. Suite 230 Ann Arbor, MI 48103 P: 734-545-1362

### **WAYNE COUNTY**



# Canton



1600 S. Canton Center Rd. Canton, MI 48188

P: 734-844-8743



# Schoolcraft Campus

19000 St. Joe's Parkway Suite 140 Livonia, MI 48152 P: 734-213-3688



# Southeast Livonia

29370 Plymouth Rd. Suite 200 Livonia 48150

P: 734-884-5212



General Ultrasound Available



X-Ray Available

